

How do you know if your HIPAA compliant claims have made it to EDS successfully?

There are 2 steps you should follow.

Select communication from the drop down menu to

- Select Submission
- Highlight the claim form (or forms) you would like to submit
- Submit

Once you receive a successful transmission:

Stay on the submission menu

- Deselect you claim form
- Select Claim Accept/Reject report from the files to receive column
- Submit

Once you receive a successful transmission

Select from the drop down menu

- Communication
- View Submit Report

What should you be looking for on this report?

- Date and Time submission
- Claims received, rejected and accepted

If the received and accepted are the same, then all your claims made it to EDS successfully for processing. If the received and accepted are different, then there will be some claims that have been rejected. If you have any claims that are rejected they will be listed on this report, you can then correct them and resubmit them.

Please remember to perform the second step of this process, this will ensure that your claims will be processed.